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ABSTRACT

A study was conducted at William Rainey Harper College (WRHC) to develop a profile of students who withdrew from courses between summer 1986 and spring 1988 and to compare this profile with the results of a 1982-1986 withdrawal study. For the past 4 years, each degree credit student who has officially withdrawn from a course has been asked to complete a survey form, indicating withdrawal status (i.e., withdrawing from one course only, from more than one course, or withdrawing from WRHC completely), whether a counselor had been consulted, the principal reason for withdrawal, the method of registration, and general comments. Between 1986 and 1988, 13.5% of the 153,000 course enrollments resulted in official withdrawals, representing a 0.5% decrease in withdrawals when compared to the study completed in 1986. An analysis of these withdrawals indicated the following: (1) one out of every five course withdrawals resulted in complete withdrawal from WRHC, though almost 75% of the students who withdrew completely planned to return to WRHC; (2) 30% of those withdrawing gave reasons completely beyond WRHC's control, and only 7% indicated WRHC as the primary cause for withdrawal; (3) the major reasons cited for withdrawals included personal, family or health problems, job pressures, inconvenient meeting times, too far behind/poor grades, and too heavy a course load; (4) withdrawals due to poor grades or falling behind in the course increased from 12% in 1986 to 16% in 1988; (5) summer semester students were less likely to withdraw when compared to students from the fall and spring semesters; and (6) 45% of the students withdrawing indicated that they never consulted a counselor. The bulk of the report is comprised of data tables. The survey instrument is appended. (GFW)

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Office of Planning and Research

William Rainey Harper College

STUDY OF STUDENTS WHO WITHDREW FROM COURSES, SUMMER 1986-SPRING 1988

Volume XVIII, No. 2
August 31, 1989

Toni Flaherty, Research Analyst
Office of Planning and Research

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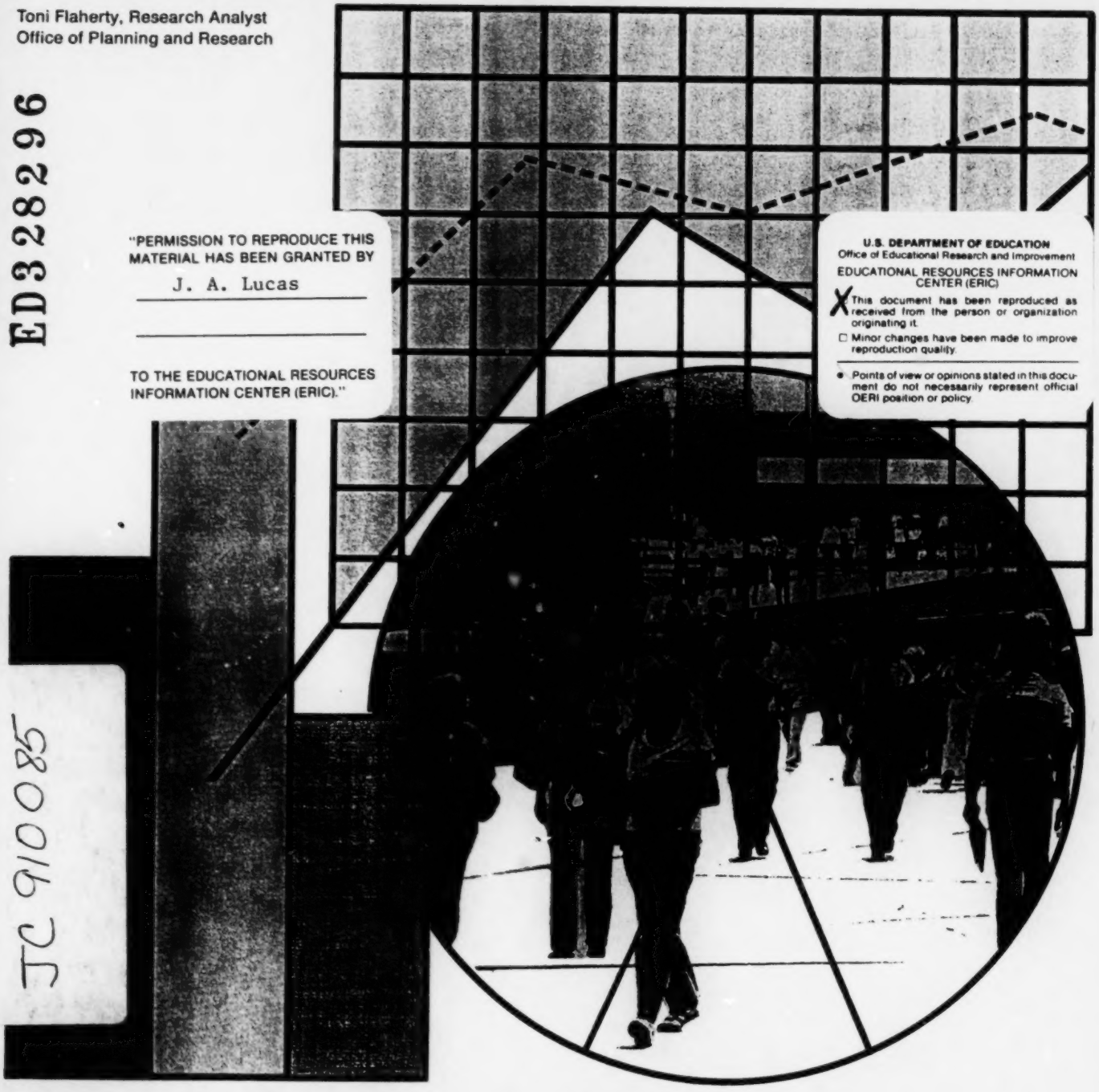

ABSTRACT

THE PURPOSE OF THIS REPORT IS TO SUMMARIZE DATA CONTAINED IN THE SURVEY GIVEN TO EACH STUDENT WHO WITHDREW FROM A COURSE DURING THE PERIOD FROM SUMMER SEMESTER 1986 THROUGH SPRING SEMESTER 1988. IT IS ESTIMATED THAT ABOUT THREE OUT OF EVERY FOUR STUDENTS WHO WITHDRAW COMPLETE SUCH A SURVEY FORM. AFTER AN ANALYSIS AND CROSS COMPARISON OF DATA BOTH INTERNALLY AND WITH OTHER DATA ON STUDENT CHARACTERISTICS, THE FOLLOWING CONCLUSIONS EMERGED.

OVER THE PAST TWO YEARS 13.5 PERCENT OF THE COURSE ENROLLEES OFFICIALLY WITHDREW FROM THEIR COURSES. ONE-FIFTH OF THE WITHDRAWALS RESULT IN A COMPLETE WITHDRAWAL FROM HARPER. HOWEVER, THREE-QUARTERS OF THE STUDENTS WHO COMPLETELY WITHDRAW PLAN TO RETURN TO HARPER. ALMOST ONE-THIRD OF THOSE WITHDRAWING GIVE REASONS COMPLETELY BEYOND HARPER'S CONTROL AND ONLY ONE OUT OF 14 INDICATES HARPER AS THE PRIMARY CAUSE FOR WITHDRAWAL. THESE RESULTS HAVE REMAINED FAIRLY CONSTANT SINCE THE PREVIOUS 1982-1986 STUDY.

WITHDRAWALS DUE TO POOR GRADES OR FALLING BEHIND IN THE COURSE INCREASED ALMOST 4 PERCENT SINCE THE PREVIOUS STUDY TO BECOME THE MOST CITED REASON FOR WITHDRAWAL. INTERESTINGLY, THERE CONTINUES TO BE A DECREASE IN WITHDRAWALS DUE TO COURSE OBJECTIVES NOT RELATED TO STUDENT'S NEEDS AND STUDENTS BEING INADEQUATELY PREPARED FOR THE COURSE.

SUMMER SEMESTER STUDENTS ARE LESS LIKELY TO WITHDRAW AND WITHDRAW FOR DIFFERENT REASONS WHEN COMPARED TO STUDENTS IN THE FALL AND SPRING SEMESTERS. THE WITHDRAWAL RATE OF TELEPHONE REGISTRANTS CONTINUES TO BE LESS THAN THE WITHDRAWAL RATE OF STUDENTS REGISTERING IN PERSON. YOUNGER STUDENTS ARE MORE LIKELY TO WITHDRAW THAN OLDER STUDENTS.

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Purpose

The purpose of this report is to summarize data contained in the survey given to each student who withdrew from a course during the period from summer semester 1986 through spring semester 1988. The objective of the report is to provide general institutional background profiling students who withdraw from courses at Harper and to compare this data to the results of the 1982-1986 withdrawal study.

Population Surveyed

Students are asked to complete a survey form at the time they officially withdraw from a course. During the last four years, surveys have been completed for approximately 53 percent of the course withdrawals. However, one out of every three students drop more than one course and usually only one withdrawal form is filled out regardless of the number of courses a student drops. Thus, the unduplicated headcount of withdrawing students who completed surveys is much higher than appears. When compared to the previous study, the number of surveys completed per course withdrawals increased by 4 percent.

Methodology

For the period from summer semester 1986 through spring 1987, each degree credit student who has officially withdrawn from a course has been asked to complete a survey form (shown in the appendix). This form was designed by the Office of Planning and Research and is distributed by the Office of the Registrar. The data has been analyzed to show many comparisons to data within the survey and to certain other student characteristics data.

Discussion of Results

During the two-year period from summer 1986 through spring 1988, 13.5 percent of the 153,000 course enrollments resulted in official withdrawals. This is a slight decrease (.5%) in course withdrawals when compared to the previous study completed in spring 1986. As in past studies, one out of every five course withdrawals results in a complete withdrawal from Harper. However, almost three-quarters of the students who completely withdraw plan to return to Harper some day.

Of those withdrawing, nearly 30 percent withdraw for reasons completely beyond Harper's control and only seven percent indicate Harper as the primary cause for withdrawing. Those who withdraw for reasons beyond Harper's control are more likely to withdraw from Harper completely. These statistics have remained fairly constant since the previous study.

The major reasons cited for withdrawals include personal, family or illness problems, job pressures, inconvenient meeting times, too far behind/poor grades, or too heavy of a course load. These reasons continue to be some of the most frequently cited reasons for withdrawals when compared to the previous study. However, the rate of students withdrawing because of poor grades or falling too far behind increased from 12 percent in 1986 to 16 percent in 1988 and is now the most cited reason for withdrawal followed by personal, family, and illness problems (14.4%).

The percent of withdrawals during the summer semester continues to be less than the percent of withdrawals in the spring and fall semesters (10% versus 14%). Student's who withdraw during the summer are more likely to withdraw completely and to register by telephone. Summer withdrawing students are less likely to ever have seen a counselor.

Reasons for withdrawal also differ when comparing the summer semester to the spring and fall semester. Summer enrollees continue to be less likely to withdraw because

of poor grades or falling behind, an ineffective instructor, too heavy of a course load or dislike for the course. This data regarding summer semester withdrawals remains consistent to results reported in prior studies.

The percent of withdrawals of those who register by telephone continues to be less than the percent of withdrawals by students registering in person. However, the percentage difference between those withdrawing who register by telephone and those withdrawing who register in person is decreasing. Those who register by telephone are more likely to withdraw completely from Harper.

During the past two years, 45 percent of the students withdrawing say they have never consulted a counselor - similar to results of the previous study. Those who withdraw completely from Harper are less likely to consult a counselor in the semester of withdrawal.

Overall, younger students continue to have a higher withdrawal rate when compared to students 25 years of age or older (18.5% as compared to 7%). However, as in the previous study, during the summer semesters the withdrawal rate did not differ between age groups. Students 25 years of age or older are more likely to withdraw for reason's completely beyond Harper's control than most students under 25 years of age. The reasons for withdrawal most frequently cited by older students are personal, family, or illness problems and job pressures or a new job. Older students are least likely to withdraw because of poor grades or falling behind, too heavy of a course load, or dislike for the course or the instructor. Withdrawing students 25 years of age or older are more likely to have registered by telephone and withdraw completely from Harper.

Males had a slightly higher withdrawal rate than females (16.1% versus 11.5%). Younger males were more likely to withdraw than older males, while older females were more likely to withdraw than younger females.

One final note - in past withdrawal reports students who withdrew were compared to amount of refund received upon withdrawal. In analyzing the data received during these past two years, the refund status for almost three quarters of the students withdrawing was unknown, therefore, the data received was not conclusive and was eliminated from this study.

Conclusions

Over the past two years 13.5 percent of the course enrollees officially withdrew from their courses. One-fifth of the withdrawals result in a complete withdrawal from Harper. However, three-quarters of the students who completely withdraw plan to return to Harper. Almost one-third of those withdrawing give reasons completely beyond Harper's control and only one out of 14 indicates Harper as the primary cause for withdrawal. These results have remained fairly constant since the previous 1982-1986 study.

Withdrawals due to poor grades or falling behind in the course increased almost 4 percent since the previous study to become the most cited reason for withdrawal. Interestingly, there continues to be a decrease in withdrawals due to course objectives not related to student's needs and students being inadequately prepared for the course.

Summer semester students are less likely to withdraw and withdraw for different reasons when compared to students in the fall and spring semesters. The withdrawal rate of telephone registrants continues to be less than the withdrawal rate of students registering in person. Younger students are more likely to withdraw than older students.

Summary of Withdrawal Survey Completion Rates

and

Summary of Frequency of Withdrawing Over the Last Two Years

	Survey N	Total W	Percentage Surveys Per Course Withdrawal	Total Grades	Percentage W's Total Grades
Summer 1986	572	948	60.3	8,831	10.7
Summer 1987	371	942	39.4	10,022	9.4
Sub-Total Summer	943	1,890	49.9	18,853	10.0
Fall 1986	2,045	5,088	40.2	34,918	14.6
Fall 1987	2,772	5,011	55.3	36,068	13.9
Sub-Total Fall	4,817	10,099	47.7	70,986	14.2
Spring 1987	2,304	4,229	54.5	31.082	13.6
Spring 1988	2,874	4,448	64.6	32,089	13.9
Sub-Total	5,178	8,677	59.7	63,171	13.7
1986-1987	4,921	10,265	47.9	74,831	13.7
1987-1988	6,017	10,401	57.8	78,179	13.3
GRAND TOTAL	10,938	20,666	52.9	153,010	13.5

STUDENT WITHDRAWAL COMPARISONS FALL AND SPRING VERSUS SUMMER
FOR A NUMBER OF SELECTED FACTORS 1986-1988

	Fall and Spring		Summer	
	Completely Withdrew from Harper	Did not Completely Withdraw from Harper	Completely Withdrew from Harper	Did not Completely Withdraw from Harper
Under 25 years of age	59.3	82.2	69.8	71.3
Consulted a counselor in the semester of withdrawal	16.5	29.6	12.8	20.1
Registered by telephone	27.2	18.1	36.6	29.0
Withdrew for reasons completely beyond Harper's control	63.4	21.1	46.6	30.8

	Withdrawals Under 25 Years Old	Withdrawals 25 Years or Older	Withdrawals Under 25 Years Old	Withdrawals 25 Years or Older
Male	56.1	39.9	51.1	31.0
Consulted a counselor in the semester of withdrawal	29.5	19.0	15.4	22.7
Registered by telephone	15.3	35.3	30.4	34.6
Withdrew for reasons completely beyond Harper's control	22.2	48.9	31.2	48.3

FOR A NUMBER OF SELECTED FACTORS 1986-1987

	Fall and Spring		Summer	
Base Factor	Withdrawals Under 25 Years Old	Withdrawals 25 Years or Older	Withdrawals Under 25 Years Old	Withdrawals 25 Years or Older
Personal, family or illness problems	10.4	26.0	13.7	25.8
Job pressures or offer of new job	9.6	19.9	14.4	18.5
Too far behind or poor grades	19.9	6.5	18.1	4.1
Was carrying too heavy of a course load	30.7	7.2	15.4	6.8
Instructor was ineffective	8.2	5.2	6.0	2.9
Disliked course	6.3	2.2	4.9	1.1
Inadequately prepared for course	6.6	4.2	11.0	4.4

COMPARISON

Summer Withdrawals versus Fall and Spring Withdrawals

Selected Factors - Two Years of Data

	Summer	Fall and Spring
Withdrew because of personal, family or illness problems	17.6	14.1
Withdrew because the times course met proved too inconvenient	15.5	9.7
Withdrew because they were too far behind or poor grades	8.2	16.5
Withdrew because instructor was ineffective	3.2	7.4
Percent of course withdrawals who completely withdraw from Harper	33.4	17.1
Percent withdrawals who have never seen a counselor	48.2	42.3
Percent of withdrawals who registered by telephone	29.8	19.0
Number of withdrawal surveys	943	9,995

Student Withdrawal Information -- Annual Trends

Reason for Withdrawal	1982-1986	1986-1987	1987-1988	1986-1988
Personal, family, or illness problems	14.7	14.8	14.0	14.4
Times courses met proved to be too inconvenient	11.9	10.0	11.0	10.5
Course objectives did not relate to student needs	9.8	8.9	7.8	8.4
Load became too heavy	11.5	9.6	9.8	9.7
Job pressures or was offered new job	12.7	11.8	12.1	12.0
Was inadequately prepared for course	6.9	6.1	5.4	5.7
Instructor was ineffective	6.8	7.3	6.5	6.9
Moving out of area	1.3	1.7	1.5	1.6
Financial problems	1.5	1.1	1.3	1.2
Too far behind - poor grades	12.4	16.9	15.5	16.2
Transportation problems getting to Harper College	1.0	1.1	1.0	1.1
Accepted by another college	.7	.6	.4	.5
Course demanded too much	3.5	4.0	3.7	3.8
Course canceled	.2	.2	.1	.2
Location was too inconvenient	.3	.1	.2	.2
Disliked course	4.1	5.0	5.1	5.0
Text not available	.1	.1	.1	.1
Registration error	.1	.2	.1	.1
Tested out	.1	.2	.1	.1
Telecourse channel dropped	--	.1	.1	.1
Military	.1	.1	.1	.1
Class size too large	--	.1	.1	.1
Other	.3	--	4.0	2.0
Total	100.0	100.0	100.0	100.0
Number of Responses	21,977	4,921	6,017	10,983

Student Withdrawal Information -- Annual Trends
Classification of Reasons for Withdrawal

Classification	1982-1986	1986-1987	1987-1988
Reasons completely beyond Harper's control	29.7	29.3	29.3
Reasons in which Harper has some control	63.0	62.9	63.6
Reasons which indicate Harper was the primary cause	7.3	7.8	7.1
Total	100.0	100.0	100.0

Reasons Completely Beyond Harper's Control	Reasons About Which Harper Might Have Some Control	Reasons Which Indicate Harper was The Primary Cause
Personal, family or illness problems	Course load became too heavy	Instructor was ineffective
Job pressures or was offered new job	Course objectives did not relate to student needs	Text book not available
Moving out of area	Times course met proved to be too inconvenient	Registration Error
Accepted by another college	Too far behind/poor grades	Course canceled
Entered military	Financial problems	Class size too large
Was able to test out of course	Transportation problems getting to Harper	Telecourse not broadcast
	Course demanded too much	
	Disliked course	
	Location proved to be too inconvenient	
	Was inadequately prepared for course	

Type of Withdrawal and Counselor Consultation

Type of Withdrawal	1982-1986	1986-1987	1987-1988	Sub-Total
Withdrew from one course	69.0	67.5	70.3	
Withdrew from more than one course but still at Harper	11.3	11.7	11.6	
Completely withdrew from Harper but plan to return	13.7	14.4	13.2	71.9
Completely withdrew from Harper - not sure about future	2.4	2.3	1.9	10.3
Completely withdrew from Harper - have no plans to return	2.6	4.1	3.0	17.8
Counselor Consultation				
Consulted a counselor the semester of withdrawal	26.7	26.2	26.9	
Consulted a counselor in prior semesters	27.4	28.5	30.6	
Never consulted a counselor	45.9	45.4	42.3	
Number of Responses	22,181	4,906	5,979	

Analysis of Students Who Withdrew by Mode of Registration

Terms and Year	Course Enrollments	Registered By Telephone	Registered in Person	W	Registered by Telephone W	Registered in Person W	Percent Registered by Telephone who withdrew	Percent Registered in person who withdrew
Summer 1986	8,831	3,497	5,334	948	305	643	8.7	12.1
Fall 1986	34,918	9,463	25,455	5,088	921	4,167	9.7	16.4
Spring 1987	31,082	6,620	24,462	4,229	672	3,557	10.2	14.5
Sub-Total 86-87	74,831	19,580	55,251	10,265	1,898	8,367	9.7	15.1
Summer 1987	10,022	4,009	6,013	942	283	659	7.1	11.0
Fall 1987	36,068	10,207	25,861	5,011	1,278	3,733	12.5	14.4
Spring 1988	32,089	9,113	22,976	4,448	1,059	3,389	11.6	14.7
Sub-Total 87-88	78,179	23,329	54,850	10,401	2,620	7,781	11.2	14.2
Summer 86-87	18,853	7,506	11,347	1,890	588	1,302	7.8	11.5
Fall 86-87	70,986	19,670	51,316	10,099	2,199	7,900	11.2	15.4
Spring 87-88	63,171	15,733	47,438	8,677	1,731	6,946	11.0	14.6
GRAND TOTAL	153,010	42,909	110,101	20,666	4,518	16,148	10.5	14.7

Analysis of Students Who Withdrew - by Age Group

Term and Year	College Enrollments	Under 25 Course Enrollments	25 & Older Course Enrollments	W	Under 25 W	25 and Older W	Total % Who Withdrew	% Under 25 who Withdrew	Percent 25 & Older who Withdrew
Summer 1986	8,831	6,208	2,623	948	673	275	10.7	10.8	10.5
Fall 1986	34,918	19,240	15,678	5,088	4,020	1,068	14.6	20.1	6.8
Spring 1987	31,082	16,784	14,298	4,229	3,341	888	13.6	19.9	6.2
Sub-Total 86-87	74,831	42,232	32,599	10,265	8,034	2,231	13.7	19.0	6.8
Summer 1987	10,022	6,975	3,047	942	669	273	9.4	9.6	9.0
Fall 1987	36,068	20,054	16,014	5,011	3,939	1,072	13.9	19.6	6.7
Spring 1988	32,089	17,392	14,697	4,448	3,354	1,094	13.9	19.3	7.4
Sub-Total 87-88	78,179	44,421	33,758	10,401	7,962	2,439	13.3	17.9	7.2
Summer 86-87	18,853	13,183	5,670	1,890	1,342	548	10.0	10.2	9.7
Fall 86-87	70,986	39,294	31,692	10,099	7,959	2,140	14.2	20.2	6.8
Spring 87-88	63,171	34,176	28,995	8,677	6,695	1,982	13.7	19.6	6.8
GRAND TOTAL	153,010	86,653	66,357	20,666	15,996	4,670	13.5	18.5	7.0

Analysis of Students Who Withdraw - By Male and Female

Term and Year	Course Enrollments	Male Course Enrollments	Female Course Enrollments	W	Male W	Female W	Percent Males Who Withdraw	Percent Females Who Withdraw
Summer 1986	8,831	3,700	5,131	948	428	520	11.6	10.1
Fall 1986	34,918	14,980	19,938	5,088	2,625	2,463	17.5	12.4
Spring 1987	31,082	13,676	17,406	4,229	2,305	1,924	16.9	11.1
Sub-Total 86-87	74,831	32,356	42,475	10,265	5,358	4,907	16.6	11.6
Summer 1987	10,022	4,269	5,753	942	432	510	10.1	8.9
Fall 1987	36,068	15,581	20,487	5,011	2,531	2,480	16.2	12.1
Spring 1988	32,089	14,215	17,874	4,448	2,366	2,082	16.7	11.6
Sub-Total 87-88	78,179	34,065	44,114	10,401	5,329	5,072	15.6	11.5
Summer 86-87	18,853	7,969	10,884	1,890	860	1,030	10.8	9.5
Fall 86-87	70,986	30,561	40,425	10,099	5,156	4,943	16.9	12.2
Spring 87-88	63,171	27,891	35,280	8,677	4,671	4,006	16.7	11.4
GRAND TOTAL	153,010	66,421	86,589	20,666	10,687	9,979	16.1	11.5

Student Withdrawal Information -- Summer

Reason for Withdrawal	1984	1985	1986	1987
Personal, family or illness problems	18.6	15.1	16.9	20.7
Job pressures or was offered new job	12.8	14.9	17.5	12.1
Times course met proved inconvenient	16.5	15.3	16.6	15.5
Course load became too heavy	8.8	8.7	6.9	9.7
Was inadequately prepared for course	5.2	7.4	4.9	6.6
Course objectives did not relate to student's needs	9.1	8.9	10.0	10.2
Moving out of area	.9	1.9	1.8	2.2
Instructor was ineffective	4.7	4.7	3.8	2.4
Transferred to another college	.6	1.1	.4	.8
Financial problems	1.0	1.7	1.6	1.5
Disliked course	2.9	3.1	2.4	2.0
Transportation problems to Harper	1.6	1.3	1.6	.9
Course demanded too much	8.3	5.6	5.4	5.1
Location was too inconvenient	.8	.2	.1	.1
Too far behind - poor grades	7.1	8.0	7.9	9.1
Course canceled	.5	1.0	.4	.5
Was able to test out of course	0	0	1.2	.3
Inadequate equipment and facilities	0	.2	0	0
Registration error	.2	.8	.2	0
Wanted to audit course	.4	0	0	0
No tutoring service available	0	.1	0	0
Telecourse not broadcast	0	0	.4	.3
Total	100.0	100.0	100.0	100.0
Number of Responses	538	608	560	364

Student Withdrawal Information -- Summer

Information	Total Percentage 1984	1985	1986	1987
Male	45.0	44.5	45.1	45.9
Female	55.0	55.5	54.9	54.1
Under age 25	70.2	70.0	71.0	70.6
25 years of age or older	29.8	30.0	29.0	29.4
Withdrew from one course	64.5	56.0	57.6	59.9
Withdrew from more than one course but still enrolled at Harper	5.6	5.4	7.1	7.5
Completely withdrew from Harper, but plan to return to Harper	16.9	25.9	22.2	19.9
Completely withdrew from Harper, but not sure will return to Harper	2.6	2.6	3.5	5.2
Completely withdrew from Harper and have no plans to return	10.4	10.1	9.6	7.5
Consulted a counselor this semester	12.7	14.7	18.1	17.1
Consulted a counselor past semesters	37.3	25.1	31.1	32.1
Never consulted a counselor	50.0	60.2	50.8	50.8
Registered by telephone	33.5	28.4	32.2	30.0
Registered in person	66.0	71.6	67.8	70.0
Number of responses	539	616	570	368

Institutional Totals

FTE registering by telephone	33.9	35.7	39.6	40.0
FTE registering in person	66.1	64.3	60.4	60.0

Student Withdrawal Information -- Fall

Reason for Withdrawal	Total Percentages 1984	1985	1986	1987
Personal, family or illness problems	14.1	13.6	14.3	13.1
Load became too heavy	9.9	11.8	10.8	9.5
Was inadequately prepared for course	6.2	5.7	6.6	4.8
Course objectives did not relate to student's needs	10.3	10.2	9.4	6.1
Job pressures or was offered new job	13.6	11.9	12.0	11.1
Times course met proved to be inconvenient	12.0	10.0	8.5	10.4
Instructor was ineffective	6.0	5.9	6.9	6.6
Moving out of area	1.6	1.4	1.7	1.4
Too far behind - poor grades	14.1	16.9	17.9	17.2
Financial problems	1.5	1.5	1.1	.9
Transportation problems to Harper	1.3	.9	1.2	.8
Accepted by another college	.8	.9	.5	.4
Course demanded too much	3.1	3.2	3.0	3.3
Disliked course	4.7	4.8	5.0	5.3
Course location too inconvenient	.3	.1	.2	.1
Course was canceled	.1	.3	.1	{
Registration error	0	.1	.3	{
Tested out of course	0	.2	.1	{
Inadequate equipment & facilities	0	0	0	{
No text available	.1	.1	.1	{
Wanted to audit course	0	.2	0	{ 9.0
Military	.1	.1	.1	{
No tutoring available	.0	.0	0	{
Misplaced by counselor	0	.1	0	{
Did not like college	0	.1	0	{
Class size too large	.1	0	.1	{
Telecourse channel dropped	0	0	.1	{
Total	100.0	100.0	100.0	100.0
Number of Responses	2,745	2,554	2,019	2,490
Information				
Male	52.8	53.9	51.6	50.5
Female	47.2	46.1	48.4	49.5
Under age 25	78.7	78.1	79.2	78.6
25 years of age or older	21.3	21.9	20.8	21.4
Withdrew from one course	67.9	69.8	69.7	71.0
Withdrew from more than 1 course, but still enrolled at Harper	11.1	11.6	12.0	11.5
Completely withdrew from Harper, but plan to return to Harper	15.7	13.4	{	13.1
Completely withdrew from Harper, not sure will return to Harper	1.1	1.5	{18.2	1.7
Completely withdrew from Harper with no plans to return	4.2	3.7	{	2.7
Consulted counselor this semester	26.6	28.7	29.4	32.6
Consulted counselor past semesters	22.7	21.9	23.6	24.4
Never consulted a counselor	50.7	49.4	47.0	43.0
Registered by telephone	13.3	15.7	18.1	19.8
Registered in person	86.7	84.3	81.9	80.2
Number of Responses	2,765	2,577	2,036	2,755
Institutional Totals				
FTE registering by telephone	13.8	23.8	27.1	28.3
FTE registering in person	86.2	76.2	72.9	71.7

Student Withdrawal Information -- Spring

Reason for Withdrawal	Total Percentages 1985	1986	1987	1988
Too far behind/poor grades	13.0	15.4	18.4	14.7
Personal, family or illness problems	13.1	15.0	14.8	14.0
Job pressures or was offered new job	12.6	12.6	10.1	13.0
Load became too heavy	12.7	10.4	9.3	10.0
Time course met proved inconvenient	11.0	9.9	9.7	11.2
Course objectives did not relate to student's needs	9.9	9.0	8.2	9.2
Instructor was ineffective	7.4	7.0	8.6	7.0
Inadequately prepared for course	5.7	6.3	5.9	5.9
Disliked course	5.2	5.5	5.7	5.3
Course demanded too much	3.9	3.6	4.4	3.9
Financial problems	1.5	1.9	1.0	1.7
Moved out of area	1.7	1.3	1.7	1.4
Transferred to another college	.6	.5	.6	.5
Transportation problems	.8	.5	.9	1.3
Course location proved inconvenient	.2	.3	.1	.4
No text available	.1	.3	0	.1
Tested out of course	.1	.1	.1	.1
Registration error	.1	.1	.1	.1
Military	.1	.1	.1	0
Misplaced by counselor	0	.1	0	0
Wanted to audit course	0	.1	0	0
Inadequate equipment/facilities	0	0	0	0
No tutoring available	0	0	0	0
Did not like college	0	0	0	0
Course was canceled	.3	0	.2	.1
Class size too large	0	0	.1	.1
Total	100.0	100.0	100.0	100.0
Number of Responses	2,308	2,125	2,271	2,831

Information				
Male	51.9	53.9	54.5	53.2
Female	48.1	46.1	45.5	46.8
Under age 25	77.6	78.9	79.4	75.4
25 years of age or older	22.4	21.1	20.6	24.6
Withdrew from one course	71.3	68.8	70.0	70.9
Withdrew from more than one course, but still enrolled at Harper	9.2	12.6	12.8	12.1
Completely withdrew from Harper, but plan to return to Harper	14.4	14.6	12.4	12.4
Completely withdrew from Harper/ not sure will return to Harper	1.2	1.0	2.0	1.8
Completely withdrew from Harper/ have no plans to return	3.9	3.0	2.8	2.8
Consulted a counselor this semester	19.8	21.4	25.2	22.4
Consulted a counselor past semesters	29.5	32.1	30.7	36.4
Never consulted a counselor	50.7	46.5	44.1	41.2
Registered by telephone	13.5	15.7	15.9	23.8
Registered in person	86.5	84.3	84.1	76.2
Number of Responses	2,338	2,102	2,300	2,856

Institutional Totals				
FTE registering by telephone	19.7	20.4	21.3	28.4
FTE registering in person	80.3	79.6	78.7	71.6

Student Withdrawal Information by Type of Withdrawal -- Summer 1986

Information	Students withdrawing from only one course		Student withdrawing from more than one course		Students withdrawing from the College completely	
	N	PCT	N	PCT	N	PCT
Male	147	45.4	11	27.5	95	48.2
Female	177	54.6	29	72.5	102	51.8
Under age 25	229	71.3	22	57.9	139	72.4
25 years of age or older	92	28.7	16	42.1	53	27.6
Consulted a counselor this semester	61	19.4	7	20.6	30	16.0
Consulted a counselor past semesters	111	35.2	15	44.1	42	22.3
Never consulted a counselor	143	45.4	12	35.3	116	61.7
Registered by telephone	99.5	31.2	6	17.6	70	37.0
Registered in person	219.5	68.8	28	82.4	119	63.0

Institutional Goals	Total FTE	Percent
FTE Registered by Telephone	798	39.6
FTE Registered in Person	1,218	60.4
Total	2,016	100.0

Student Withdrawal Information by Type of Withdrawal - Summer 1986

Reason for Withdrawal	Total N	Total PCT	Students withdrawing from only one course N	Students withdrawing from only one course PCT	Students withdrawing from more than one course N	Students withdrawing from more than one course PCT	Students withdrawing from College completely N	Students withdrawing from College completely PCT
Personal, family and illness problems	92.41	16.7	40.73	12.9	12.83	32.9	38.85	19.4
Too far behind/poor grades	44.39	8.0	28.39	9.0	4.0	10.3	12.0	6.0
Job pressures/offer of new job	96.77	17.5	43.41	13.8	7.83	20.1	45.53	22.7
Times course met too inconvenient	89.28	16.1	55.08	17.5	4.0	10.3	30.2	15.1
Carrying too heavy of a course load	38.66	7.0	32.83	10.4	3.0	7.7	2.83	1.4
Course objectives not related to needs	55.91	10.1	32.41	10.3	3.5	9.0	20.0	10.0
Instructor ineffective	21.16	3.8	13.66	4.4	2.0	5.1	5.5	2.7
Inadequately prepared for course	28.67	5.2	18.75	6.0	0	0	9.92	5.0
Disliked course	13.66	2.4	11.66	3.7	0	0	2.0	1.0
Course too demanding	31.07	5.6	22.49	7.1	0	0	8.58	4.3
Financial problems	8.94	1.6	4.16	1.3	1.0	2.5	3.78	1.9
Moved out of area	10.25	1.8	.5	.2	0	0	9.75	4.9
Transferred to another college	2.0	.4	0	0	0	0	2.0	1.0
Transportation problems	8.74	1.6	3.58	1.1	.83	2.1	4.33	2.2
Course location inconvenient	.25	.1	.25	.1	0	0	0	0
Course canceled	1.83	.3	1.0	.3	0	0	.83	.4
Registration error	1.0	.2	1.0	.3	0	0	0	0
Tested out	2.0	.3	1.0	.3	0	0	1.0	.5
Telecourse not being broadcast	7.0	1.3	4.0	1.3	0	0	3.0	1.5
Total	553.99	100.0	314.9	100.0	38.99	100.0	200.10	100.0

Student Withdrawal Information by Age of Student -- Summer 1986

Information	Under 25 Years Old N	Under 25 Years Old PCT	25 years old or Older N	25 years old or Older PCT	Age Unknown N	Age Unknown PCT
Male	199	50.3	51	31.5	7	58.3
Female	197	49.7	111	68.5	5	41.7
Consulted a counselor this semester	56	14.5	41	26.5	3	25.0
Consulted a counselor in past semesters	119	30.8	51	32.9	2	16.7
Never consulted a counselor	211	54.7	63	40.6	7	58.3
Registered by telephone	121.5	31.3	56	35.4	0	0
Registered in person	266.5	68.7	102	64.6	5	100.0

Student Withdrawal Information by Age of Student - Summer 1986

	Total		Under 25 Years Old		25 years old or older		Age Unknown	
Reason for Withdrawal	N	PCT	N	PCT	N	PCT	N	PCT
Personal, family, illness problems	94.44	16.9	47.86	12.4	39.75	24.2	6.83	57.0
Too far behind/poor grades	44.4	7.9	38.66	10.1	5.41	3.3	.33	2.8
Job pressures/offer of new job	98.11	17.5	66.28	17.2	30.83	18.8	1.0	8.3
Times course met too inconvenient	93.27	16.6	66.44	17.3	23.83	14.5	3.0	25.0
Carrying too heavy a course load	38.66	6.9	25.91	6.7	12.75	7.8	0	0
Course objectives not related to needs	55.91	10.0	36.41	9.5	19.5	11.9	0	0
Instructor ineffective	21.16	3.8	16.33	4.2	4.33	2.7	.5	4.2
Inadequately prepared for course	27.67	4.9	23.67	6.1	4.0	2.5	0	0
Disliked course	13.66	2.4	12.16	3.2	1.5	.9	0	0
Course too demanding	30.40	5.4	20.99	5.5	9.41	5.7	0	0
Financial problems	8.94	1.6	6.94	1.8	2.0	1.2	0	0
Moved out of area	10.25	1.8	7.92	2.1	2.33	1.4	0	0
Transferred to another college	2.0	.4	2.0	.5	0	0	0	0
Transporation problems	8.73	1.6	7.07	1.8	1.33	.8	.33	2.7
Course location inconvenient	.25	.1	.25	.1	0	0	0	0
Course was canceled	2.33	.4	2.33	.6	0	0	0	0
Registration error	1.0	.2	1.0	.3	0	0	0	0
Tested out	7.0	1.2	1.0	.3	6.0	3.7	0	0
Telecourse not broadcast	2.0	.4	1.0	.3	1.0	.6	0	0
Total	560.18	100.0	384.22	100.0	163.97	100.0	11.99	100.0

Student Withdrawal Information by Type of Withdrawal -- Fall 1986

Information	Students withdrawing from only one course		Students withdrawing from more than one course		Students withdrawing from the College completely	
	N	PCT	N	PCT	N	PCT
Male	726	51.6	144	59.3	174	47.4
Female	680	48.4	99	40.7	193	52.6
Under age 25	1174	84.2	200	83.3	206	58.0
25 years or age or older	221	15.8	40	16.7	149	42.0
Consulted a counselor this semester	429.5	31.1	80.5	34.1	64.5	19.1
Consulted a counselor past semesters	304.5	22.1	65.5	27.8	119.5	35.3
Never consulted counselor	646	46.8	90	38.1	154	45.6
Registered by telephone	222	16.1	44.5	18.8	87	25.3
Registered in person	1161	83.9	192.5	81.2	257	74.7

Institutional Totals	Total FTE	Percent
FTE registered by telephone	2003.6	27.1
FTE registered in person	5376.4	72.9
Total	7380	100.0

Student Withdrawal Information by Type of Withdrawal -- Fall 1986

Reason for Withdrawal	Total N	Total PCT	Student withdrawing from only one course N	Student withdrawing from only one course PCT	Students withdrawing from more than one course N	Students withdrawing from more than one course PCT	Students withdrawing from the College completely N	Students withdrawing from the College completely PCT
Personal, family, illness problems	279.97	16.1	123.78	8.8	49.86	20.6	106.33	29.5
Too far behind/poor grades	363.04	1.7	300.6	21.4	45.61	18.9	16.83	4.7
Job pressures/offer of new job	245.49	12.8	107.93	7.7	38.24	15.8	99.32	27.5
Times course met too inconvenient	170.04	13.4	128.26	9.1	20.20	8.4	21.58	6.0
Carrying too heavy a course load	220.31	14.4	197.19	14.1	16.20	6.7	6.92	1.9
Course objectives not related to needs	186.06	12.2	145.03	10.3	19.45	8.1	21.58	6.0
Instructor ineffective	139.29	8.3	119.08	8.5	10.04	4.2	10.17	2.8
Inadequately prepared for course	128.10	13.5	104.83	7.5	11.69	4.8	11.58	3.2
Disliked course	102.54	.7	89.17	6.4	7.2	3.0	6.17	1.7
Course demanded too much	61.35	.7	48.41	3.4	7.28	3.0	5.66	1.7
Financial problems	20.37	2.1	8.02	.6	4.69	1.9	7.66	2.1
Moved out of area	33.61	1.1	2.11	.1	3.25	1.3	28.25	7.8
Transferred to another college	12.33	.9	3.83	.3	1.5	.6	7.00	.2
Transporation problems	22.77	1.4	9.45	.7	4.33	1.8	8.99	2.5
Course location inconvenient	4.33	.3	2.75	.2	0	0	1.58	.4
Course was canceled	2.16	.1	1.00	.1	.33	.1	.83	.2
Registration error	5.5	.1	4.5	.3	1.0	.4	0	0
Text not in	2.0	0	1.00	.1	1.00	.4	0	0
Tested out of course	2.0	0	2.00	.1	0	0	0	0
Military	1.5	0	1.00	.1	0	0	0	0
Class size too large	.5	0	.5	.1	0	0	.5	.1
Telecourse channel dropped	1.0	0	1.0	.1	0	0	0	0
Total	2004.26	100.0	1401.44	100.0	241.87	100.0	360.95	100.0

Student Withdrawal Information by Age of Student -- Fall 1986

Information	Under 25 years old N	Under 25 years old PCT	25 years old or older N	25 years old or older PCT	Age Unknown N	Age Unknown PCT
Male	888	56.1	147	35.3	15	42.9
Female	696	43.9	270	64.7	20	57.1
Consulted a counselor this semester	487	31.5	86.5	21.8	4	21.1
Consulted a counselor past semesters	332	21.5	127.5	32.1	4	21.1
Never consulted a counselor	727	47.0	183	46.1	11	57.8
Registered by telephone	223	14.4	131	32.1	5	27.8
Registered in person	1330	85.6	277	67.9	13	72.2

Student Withdrawal Information by Type of Withdrawal -- Spring 1987

Information	Students withdrawing from one course N	PCT	Students withdrawing from more than one course N	PCT	Students withdrawing from the College completely N	PCT
Male	853	53.3	183	62.7	205	52.4
Female	746	46.7	109	37.3	186	47.6
Under age 25	1333	83.6	244	83.8	229	59.5
25 years of age or older	261	16.4	47	16.2	156	40.5
Consulted a counselor this semester	419.5	26.8	79	28.0	61	16.4
Consulted a counselor past semesters	493.5	31.5	100	35.5	90	24.2
Never consulted counselor	652	41.7	103	36.5	221	59.4
Registered by telephone	226.5	14.4	40.5	14.5	85	22.7
Registered in person	1347.5	85.6	238.5	85.5	290	77.3

Institutional Totals	Total FTE	Percent
FTE registering by telephone	1359.2	21.3
FTE registering in person	5020.7	78.7
Total	6379.9	100.0

Student Withdrawal Information by Type of Withdrawal -- Spring 1987

Reason for Withdrawal	Total N	Total PCT	Students withdrawing from only one course N	Students withdrawing from only one course PCT	Students withdrawing from more than one course N	Students withdrawing from more than one course PCT	Students withdrawing from the College completely N	Students withdrawing from the College completely PCT
Personal, family, illness problems	333.68	14.8	149.59	6.1	71.98	25.3	112.11	28.8
Too far behind/poor grades	414.15	18.4	345.88	21.9	44.58	15.6	23.69	6.1
Job pressures/offer of new job	229.91	10.2	96.30	6.1	36.58	12.8	97.03	24.9
Times course met too inconvenient	217.98	9.7	157.68	10.0	32.72	11.5	27.58	7.1
Course load too heavy	210.3	9.3	184.24	11.7	19.70	6.9	6.36	1.6
Course objectives not related to needs	179.22	7.9	134.25	8.5	18.31	6.5	26.66	6.9
Instructor ineffective	193.43	8.6	172.33	10.9	10.28	3.6	10.82	2.8
Inadequately prepared for course	134.02	5.9	110.63	7.0	12.11	4.2	11.28	2.9
Disliked course	131.17	5.8	108.03	6.8	17.64	6.2	5.5	1.4
Course too demanding	94.12	4.2	79.24	5.0	2.81	1.0	12.07	3.1
Financial problems	24.28	1.1	8.89	.6	4.89	1.7	10.50	2.7
Moved out of area	37.96	1.7	4.35	.3	5.2	1.8	28.41	7.3
Transferred to another college	14.33	.6	4.5	.3	2.0	.7	7.83	2.0
Transportation problems	18.85	.8	10.07	.6	4.7	1.6	4.08	1.1
Course location inconvenient	1.33	.1	1.33	.1	0	0	0	0
Course was canceled	4.5	.2	.5	.1	.5	.2	3.5	.9
Registration error	4.0	.2	4.0	.2	0	0	0	0
Tested out of course	5.0	.2	5.0	.3	0	0	0	0
Military	1.5	.1	0	0	0	0	1.5	.4
Dropped from program	1.0	.1	0	0	1.0	.4	0	0
Class size too large	2.0	.1	2.0	.1	0	0	0	0
Total	2252.73	100.0	1578.81	100.0	285.00	100.0	388.92	100.0

Student Withdrawal Information by Age of Student -- Spring 1987

Information	Under 25 years old N	Under 25 years old PCT	25 years old or older N	25 years old or older PCT	Age Unknown N	Age Unknown PCT
Male	1070	59.0	175	37.1	8	61.5
Female	745	41.0	297	62.9	5	38.5
Consulted a counselor this semester	463.5	26.1	94	21.2	4	28.6
Consulted a counselor past semesters	563.5	31.7	121	27.3	2	14.3
Never consulted a counselor	749	42.2	228	51.5	8	57.1
Registered by telephone	212	11.9	145	32.2	0	0
Registered in person	1572	88.1	306	67.8	11	100.0
Total	1815	100.0	472	100.0	17	100.0

Student Withdrawal Information by Age of Student -- Spring 1987

Reason for Withdrawal	TOTAL N	TOTAL PCT	Under 25 N	Under 25 PCT	25 or Older N	25 or Older PCT	No Response N	No Response PCT
Personal, family, illness problems	335.37	14.8	199.26	11.1	130.91	28.3	5.20	30.6
Too far behind/poor grades	417.13	18.4	384.94	21.5	31.66	6.8	.53	3.1
Job pressures/offer of new job	230.09	10.1	153.18	8.5	75.58	16.3	1.33	7.8
Times or course inconvenient	220.86	9.7	174.42	9.7	44.58	9.6	1.86	11.0
Course load too heavy	210.31	9.3	184.40	10.3	25.41	5.5	.5	2.9
Course objectives not related to needs	186.79	8.2	144.88	8.1	39.58	8.6	2.33	13.7
Instructor ineffective	194.82	8.6	160.80	9.0	33.82	7.3	.2	1.2
Inadequately prepared for course	134.59	5.9	112.19	6.3	20.07	4.3	2.33	13.7
Disliked course	129.0	5.7	115.84	6.5	13.16	2.8	0	0
Course demanded too much	100.61	4.4	74.62	4.2	23.99	5.2	2.0	11.8
Financial problems	23.27	1.0	16.69	.9	6.58	1.5	0	0
Moved out of area	39.16	1.7	26.96	1.5	12.00	2.6	.2	1.2
Transferred to another college	14.83	.6	13.33	.9	1.0	1.5	.5	0
Transporation problems	19.85	.9	18.10	1.0	1.75	.4	0	0
Course location inconvenient	1.33	.1	1.33	.1	0	0	0	0
Course was canceled	4.50	.2	2.50	.1	2.00	.4	0	0
Class size too large	2.0	.1	2.0	.1	-	-	-	-
Registration error	2.0	.1	1.0	.1	1.0	.2	-	-
Tested out	3.0	.1	3.0	.2	-	-	-	-
Military	1.5	.1	1.5	.1	-	-	-	-
Total	2271.01	100.0	1790.94	100.0	463.09	100.0	16.98	100.0

Student Withdrawal Information by Type of Withdrawal -- Summer 1987

Information	Students Withdrawing from only one course N	Students Withdrawing from only one course PCT	Students Withdrawing from more than one course N	Students Withdrawing from more than one course PCT	Students Withdrawing from the College completely N	Students Withdrawing from the College completely PCT
Male	92	42.6	14	51.9	59	50.0
Female	124	57.4	13	48.1	59	50.0
Under age 25	158	73.5	19	73.1	74	65.5
25 years of age or older	57	26.5	7	26.9	39	34.5
Consulted a counselor this semester	43.5	20.3	7	28.0	8	7.4
Consulted a counselor past semesters	78.5	36.7	10	40.0	24	22.0
Never consulted a counselor	92.0	43.0	8	32.0	77	70.6
Registered by telephone	64.5	30.4	1	4.2	39.5	35.9
Registered in person	147.5	69.6	23	95.8	70.5	64.1

Institutional Totals	Total FTE	Percent
FTE registering by telephone	777.6	40.0
FTE registering in person	1165.2	60.0
Total	1942.8	100.0

Student Withdrawal Information by Type of Withdrawal -- Summer 1987

Reason for Withdrawal	Total N	Total PCT	Students Withdrawing from only one course N	Students Withdrawing from only one course PCT	Students Withdrawing from more than one course N	Students Withdrawing from more than one course PCT	Students Withdrawing from the College Completely N	Students Withdrawing from the College Completely PCT
Personal, family, illness problems	72.05	20.2	41.65	19.6	9.5	35.2	20.9	17.9
Too far behind/poor grades	33.41	9.4	22.88	10.8	2.0	7.4	8.53	7.3
Job pressures/offer of new job	43.89	12.3	18.16	8.6	3.0	11.1	22.73	19.4
Times course met inconvenient	54.79	15.4	30.24	14.3	4.0	14.8	20.55	17.6
Carrying too heavy a course load	34.73	9.8	31.73	15.0	3.0	11.1	0	0
Course objectives not related to needs	36.66	10.3	17.33	8.2	2.5	9.3	16.83	14.4
Instructor ineffective	8.89	2.5	6.83	3.2	0	0	2.06	1.8
Inadequately prepared for course	21.95	6.2	13.95	6.6	0	0	8.0	6.8
Disliked course	7.2	2.0	3.0	1.4	0	0	4.2	3.6
Course demanded too much	19.58	5.5	13.58	6.4	3.0	11.1	3.0	2.6
Financial problems	5.33	1.5	3.63	1.7	0	0	1.7	1.4
Moved out of area	7.00	2.0	2.0	.9	0	0	5.0	4.3
Transferred to another college	3.0	.8	1.0	.5	0	0	2.0	1.7
Transportation problem	3.0	.8	2.5	1.2	0	0	.5	.4
Course location inconvenient	.5	.1	.5	.2	0	0	0	0
Course was canceled	2.0	.6	2.0	.9	0	0	0	0
Tested out of class	1.0	.3	1.0	.5	0	0	0	0
Telecourse not broadcasted	1.0	.3	0	0	0	0	1.0	.8
Total	355.98	100.0	211.98	100.0	27	100.0	117	100.0

Student Withdrawal Information by Age of Student -- Summer 1987

Information	Under 25 years old N	Under 25 years old PCT	25 years old or older N	25 years old or older PCT	Age Unknown N	Age Unknown PCT
Male	134	52.5	32	30.2	3	42.9
Female	121	47.5	74	69.8	4	57.1
Consulted a counselor this semester	42.5	16.9	17	17.0	1	50.0
Consulted a counselor past semesters	80.5	31.9	32	32.0	1	50.0
Never consulted a counselor	129	51.2	51	51.0	0	0
Registered by telephone	71	28.9	35	33.3	0	0
Registered in person	175	71.1	70	66.7	2	100.0

Reason for Withdrawal	Total N	Total PCT	Under 25 Years old N	Under 25 Years old PCT	25 years old or older N	25 years old or older PCT	Age Unknown N	Age Unknown PCT
Personal, family, illness problem	75.38	20.7	39.23	15.5	28.82	28.3	7.33	73.4
Too far behind/poor grades	33.23	9.1	26.95	10.7	5.45	5.3	.83	8.3
Job pressures/offer of a new job	43.89	12.1	25.56	10.1	18.33	18.0	0	0
Times of course inconvenient	56.28	15.5	47.45	18.8	8.83	8.6	0	0
Course load too heavy	35.24	9.7	29.91	11.9	5.33	5.2	0	0
Course objectives not related to needs	37.16	10.2	24.5	9.7	12.66	12.4	0	0
Instructor ineffective	8.89	2.4	5.56	2.2	3.33	3.2	0	0
Inadequately prepared for course	23.95	6.6	16.33	6.5	7.62	7.5	0	0
Disliked course	7.2	2.0	5.7	2.3	1.5	1.5	0	0
Course demanded too much	18.57	5.1	15.08	6.0	3.49	3.4	0	0
Financial problems	5.32	1.5	2.7	1.1	2.62	2.6	0	0
Moved out of area	8.0	2.2	5.5	2.2	1.5	1.5	1.0	10.0
Transferred to another college	3.0	.8	2.0	.8	1.0	1.0	0	0
Transportation problem	3.33	.9	2.5	1.0	.5	.5	.33	3.3
Course location inconvenient	.5	.1	0	0	0	0	.5	5.0
Course was canceled	2.0	.5	1.0	.4	1.0	1.0	0	0
Tested out	1.0	.3	1.0	.4	0	0	0	0
Telecourse not broadcast	1.0	.3	1.0	.4	0	0	0	0
Total	363.94	100.0	251.97	100.0	101.98	100.0	9.99	100.0

Student Withdrawal Information by Type of Withdrawal -- Fall 1987

Information	Students Withdrawing from only one course N	Students Withdrawing from only one course PCT	Students Withdrawing from more than one course N	Students Withdrawing from more than one course PCT	Students Withdrawing from the College completely N	Students Withdrawing from the College completely PCT
Male	983	50.5	160	50.8	239	50.2
Female	963	49.5	155	49.2	237	49.8
Under age 25	1587	82.1	268	86.5	280	60.6
25 years of age or older	346	17.9	42	13.5	182	39.4
Consulted a counselor this semester	698.5	36.7	86	28.3	82	18.3
Consulted a counselor past semesters	458.5	24.1	91	29.9	99	22.1
Never consulted a counselor	746	39.2	127	41.8	267	59.6
Registered by telephone	355.5	18.6	49.5	16.3	121	26.7
Registered in person	1552.5	81.4	253.5	83.7	333	73.3

Institutional Totals	Total FTE	Percent
FTE registering by telephone	2131.6	28.3
FTE registering in person	5393.6	71.7
Total	7525.2	100.0

Student Withdrawal Information by Type of Withdrawal -- Fall 1987

Reason for Withdrawal	Total N	Total PCT	Students Withdrawing from only one course N	Students Withdrawing from only one course PCT	Students Withdrawing from more than one course N	Students Withdrawing from more than one course PCT	Students Withdrawing from the College Completely N	Students Withdrawing from the College Completely PCT
Personal, family, illness problems	352.49	13.0	162.98	8.4	68.43	21.9	121.08	25.3
Too far behind/poor grades	469.55	17.3	391.91	20.3	50.31	16.1	27.33	5.7
Job pressures/offer of new job	299.39	11.0	151.33	7.9	33.03	10.5	115.03	24.1
Course time too inconvenient	283.21	10.4	203.93	10.6	30.00	9.6	49.28	10.3
Course load too heavy	262.99	9.7	233.72	12.1	25.60	8.2	3.67	.8
Course objectives not related to needs	165.15	6.1	133.70	6.9	17.62	5.6	13.83	2.9
Instructor ineffective	179.99	6.6	155.93	8.1	15.06	4.8	9.00	1.9
Inadequately prepared for course	128.39	4.7	102.15	5.3	14.57	4.7	11.67	2.4
Disliked course	145.48	5.3	127.21	6.6	11.52	3.7	6.75	1.4
Course demanded too much	91.04	3.3	71.63	3.7	7.83	2.5	11.58	2.4
Financial problems	23.51	.9	6.48	.3	7.53	2.4	9.50	2.0
Moved out of area	39.26	1.4	5.53	.3	2.03	.6	31.70	6.6
Transferred to another college	6.87	.3	1.17	.1	1.00	.3	4.70	1.0
Transportation problem	20.75	.8	13.67	.7	2.75	.9	4.33	.9
Course location inconvenient	3.70	.1	2.2	.1	.33	.1	1.17	.3
Course was canceled	3.67	.1	3.67	.2	0	0	0	0
Other	245.48	9.0	162.75	8.4	25.37	8.1	57.36	12.0
Total	2720.92	100.0	1929.96	100.0	312.98	100.0	477.98	100.0

Student Withdrawal Information by Age of Student -- Fall 1987

Information	Under 25 years old N	Under 25 years old PCT	25 years old or older N	25 years old or older PCT	Age Unknown N	Age Unknown PCT
Male	1147	53.7	229	39.4	15	37.5
Female	987	46.3	352	60.6	25	62.5
Consulted a counselor this semester	762	36.5	98.5	18.0	7	29.2
Consulted a counselor past semesters	488	23.3	159.5	29.1	1	4.2
Never consulted a counselor	840	40.2	290	52.9	16	66.7
Registered by telephone	321.5	15.3	204.5	36.5	5	26.3
Registered in person	1178.5	84.7	355.5	63.5	14	73.7

Student Withdrawal Information by Age of Student -- Fall 1987

Reason for Withdrawal	Total N	Total PCT	Under 25 years old N	Under 25 years old PCT	25 years old or older N	25 years old or older PCT	Age Unknown N	Age Unknown PCT
Personal, family, illness problems	359.49	13.1	202.41	9.5	134.83	23.6	22.25	50.6
Too far behind/poor grades	469.56	17.2	438.31	20.7	29.67	5.2	1.58	3.6
Job pressures/offer of new job	302.39	11.1	198.06	9.3	99.00	17.4	5.33	12.1
Time of course inconvenient	284.21	10.4	222.38	10.5	59.83	10.5	2.00	4.5
Course load too heavy	262.98	9.6	219.07	10.3	41.33	7.3	2.58	5.9
Course objectives not related to needs	167.15	6.1	138.15	6.5	27.17	4.8	1.83	4.2
Instructor ineffective	180.99	6.6	152.83	7.2	26.83	4.7	1.33	3.0
Inadequately prepared for course	128.38	4.7	103.21	4.9	25.17	4.4	0	0
Disliked course	145.47	5.3	138.39	6.5	6.5	1.1	.58	1.3
Course demanded too much	91.55	3.3	67.05	3.2	24.00	4.2	.5	1.1
Financial problems	23.51	.9	17.68	.8	5.83	1.0	0	0
Moved out of area	39.26	1.4	24.93	1.2	14.33	2.5	0	0
Transferred to another college	6.87	.3	6.87	.3	0	0	0	0
Transportation problems	21.24	.8	17.91	.8	2.33	.4	1.00	2.3
Course location proved inconvenient	3.70	.1	1.87	.1	1.83	.3	0	0
Course was canceled	3.67	.1	.67	.1	3.00	.5	0	0
Other	245.47	9.0	171.14	8.1	69.33	12.1	5.00	11.4
Total	2735.89	100.0	2120.93	100.0	570.98	100.0	43.98	100.0

Student Withdrawal Information by Type of Withdrawal -- Spring 1988

Information	Students Withdrawing from only one course N	Students Withdrawing from only one course PCT	Students Withdrawing from more than one course N	Students Withdrawing from more than one course PCT	Students Withdrawing from the College completely N	Students Withdrawing from the College completely PCT
Male	1053	52.5	207	60.7	245	51.0
Female	953	47.5	134	39.3	235	49.0
Under age 25	1562	78.2	286	84.6	276	58.7
25 years of age or older	435	21.8	52	15.4	194	41.3
Consulted a counselor this semester	501	25.3	68.5	20.5	60	12.9
Consulted a counselor past semesters	734	37.1	131.5	39.4	142	30.5
Never consulted a counselor	742	37.5	134.0	40.1	263	56.6
Registered by telephone	434.5	22.0	74.5	22.2	152.5	32.9
Registered in person	1541.5	78.0	260.5	77.8	311.5	67.1

Institutional Totals	Total FTE	Percent
FTE registering by telephone	1900.6	28.4
FTE registering in person	4780.4	71.6
Total	6681.0	100.0

Student Withdrawal Information by Type of Withdrawal -- Spring 1988

Reason for Withdrawal	Total N	Total PCT	Students Withdrawing from only one course N	Students Withdrawing from only one course PCT	Students Withdrawing from more than one course N	Students Withdrawing from more than one course PCT	Students Withdrawing from the College completely N	Students Withdrawing from the College completely PCT
Personal, family, illness problems	393.86	14.6	188.89	9.5	82.00	24.1	122.97	25.7
Too far behind/poor grades	406.82	17.1	319.45	16.1	51.20	15.1	36.17	7.6
Job pressures/offer of new job	363.18	12.1	197.45	10.0	46.28	13.6	119.45	24.9
Course times inconvenient	307.62	10.5	229.34	11.6	39.83	11.7	38.45	8.0
Course load too heavy	279.46	11.0	261.29	13.2	15.75	4.7	2.42	.5
Course objectives not related to needs	258.70	7.8	195.79	9.9	20.08	5.9	42.83	8.9
Instructor ineffective	198.10	7.3	170.02	8.6	19.08	5.6	9.00	1.9
Inadequately prepared for course	170.05	6.2	142.52	7.2	12.53	3.7	15.00	3.1
Disliked course	152.01	4.7	126.44	6.4	14.37	4.2	11.20	2.3
Course demanded too much	108.66	4.4	87.99	4.4	12.17	3.6	8.5	1.8
Financial problems	47.41	1.0	17.62	.9	13.62	4.0	16.17	3.4
Moved out of area	40.74	1.6	3.08	.15	5.33	1.6	32.33	6.8
Transferred to another college	12.49	.4	3.33	.2	1.83	.5	7.33	1.5
Transportation problems	36.28	.9	21.92	1.1	4.08	1.2	10.28	2.2
Course location inconvenient	9.83	.1	6.5	.3	1.83	.5	1.5	.3
Course canceled	3.50	.2	2.5	.1	-	-	1.00	.2
Tested out of class	1.33	.1	1.0	.05	-	-	.33	.1
Registration error	3.0	.1	3.0	.1	-	-	-	-
Class size too large	3.5	.1	2.5	.1	-	-	1.0	.2
Military	4.0	.05	1.0	.05	-	-	3.0	.6
Book not available	1.0	.05	1.0	.05	-	-	-	-
Total	2801.54	100.0	1982.63	100.0	339.98	100.0	478.93	100.0

Student Withdrawal Information by Age of Student -- Spring 1988

Information	Under 25 years old N	Under 25 years old PCT	25 years old or older N	25 years old or older PCT	Age Unknown N	Age Unknown PCT
Male	1196	56.1	312	44.9	12	41.4
Female	936	43.9	383	55.1	27	58.6
Consulted a counselor this semester	510.5	24.2	113	16.9	5	25.0
Consulted a counselor past semesters	803.5	38.1	211.5	31.6	4	20.0
Never consulted a counselor	796	37.7	345.5	51.6	11	55.0
Registered by telephone	401.5	19.1	258.5	38.4	7	34.1
Registered in person	1704.5	80.9	415.5	61.6	13.5	65.9

Student Withdrawal Information by Age of Student -- Spring 1988

Reason for Withdrawal	Total N	Total PCT	Under 25 years old N	Under 25 years old PCT	25 years old or older N	25 years old or older PCT	Age Unknown N	Age Unknown PCT
Personal, family, illness problems	395.98	14.0	206.41	9.8	175.74	25.5	13.83	43.2
Too far behind/poor grades	416.80	14.7	363.33	17.2	49.47	7.2	4.00	12.5
Job pressures/offer of new job	368.84	13.0	216.70	10.3	149.81	21.7	2.33	7.3
Course times inconvenient	315.62	11.1	241.73	11.4	72.39	10.5	1.50	4.7
Course load too heavy	282.20	10.0	227.56	10.8	53.14	7.7	1.50	4.7
Course objectives not related to needs	261.03	9.2	197.36	9.3	61.17	8.9	2.50	7.8
Instructor ineffective	198.34	7.0	169.76	8.0	28.58	4.1	-	-
Inadequately prepared for course	167.54	5.9	138.56	6.7	23.48	3.4	5.50	17.2
Disliked course	150.33	5.3	136.33	6.5	14.0	2.0	-	-
Course demanded too much	108.98	3.9	87.34	4.1	21.14	3.1	.50	1.6
Financial problems	48.90	1.7	38.43	1.8	10.14	1.5	.33	1.0
Moved out of area	40.75	1.4	25.92	1.2	14.83	2.2	-	-
Transferred to another college	14.16	.5	11.83	.6	2.33	.3	-	-
Transportation problems	36.28	1.3	31.53	1.5	4.75	.7	-	-
Course location inconvenient	10.83	.4	8.83	.4	2.00	.3	-	-
Course was canceled	3.00	.1	1.50	.1	1.50	.2	-	-
Military	4.00	.1	3.00	.1	1.00	.1	-	-
Registration error	1.50	.1	1.50	.1	-	-	-	-
Class size too large	3.50	.1	1.00	.05	2.50	.4	-	-
Tested out	1.33	.1	1.00	.05	.33	.1	-	-
Course book not available	1.00	.1	-	-	1.00	.1	-	-
Total	2830.91	100.0	2109.62	100.0	689.30	100.0	31.99	100.0

APPENDIX

- Survey Instrument

STUDENT WITHDRAWAL INFORMATION

1- Term: Fall _____ Spring _____ Summer _____

2- Date: _____

3- Social Security Number: _____

4- Sex: _____ Male _____ Female

5- Age: _____ Under 25 _____ 25 or Older

6- What is your withdrawal status? Check (✓) one:

_____ A. Withdrawing from one course but still enrolled at Harper.

_____ B. Withdrawing from more than one course but still enrolled at Harper.

_____ C. Completely withdrawing from Harper College.

If "C", do you plan to return to Harper College? _____ Yes _____ No

7- When did you see a counselor? Check (✓) one:

_____ A. This semester

_____ B. Past semesters

_____ C. Never saw a counselor

8- What is the principal reason you withdrew from this course(s) or from Harper College? Check (✓) the ONE principal reason:

_____ A. The course objectives did not relate to my needs.
_____ B. The times the course met proved to be too inconvenient.
_____ C. The instructor(s) were ineffective.
_____ D. Personal, family and illness problems.
_____ E. Job pressures or I was offered a new job.
_____ F. I am moving out of the area.
_____ G. I was inadequately prepared for the course.
_____ H. Transportation problems getting to Harper.
_____ I. Financial problems.
_____ J. Was carrying too heavy of a course load.
_____ K. Was accepted for transfer to another college.
_____ L. Course(s) was cancelled.
_____ M. Course location was too inconvenient.
_____ N. Too far behind or poor grades.
_____ O. Course demanded too much.
_____ P. Disliked Course.
_____ Q. Other (Specify) _____

_____

9- How did you register?

_____ A. By telephone

_____ B. In person

10- General Comments: _____

_____

_____

_____

OPERATIONAL STAFF:

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ERIC Clearinghouse for
Junior Colleges
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